Since September 2021, Dr. Taylor-Benns has served as the Assistant Vice President for Enrollment Management at La Salle University. She also served as Associate Provost of Enrollment Management at Lincoln University, where she oversaw a portfolio of services at the intersection of student engagement, recruitment, and retention of students.

Dr. Taylor-Benns career in higher education spans more than 30 years, including a combined 22 years at Temple University as an administrator in the Beasley School of Law and, later, as Associate Director of Student Financial Services. She maintains an adjunct professorship in Temple University's College of Education and Human Development. Previously, she served five years as Assistant Director and Operations Manager of Financial Aid at Community College of Philadelphia and held positions in social services and as a teacher in the School District of Philadelphia.

She is a three-time graduate of Temple University, where she earned a Doctorate of Education in higher education leadership, a Master of Arts in African-American studies, and a Bachelor of Arts in mass communication.. She currently serves on the AACRAO editorial board since 2019. She is a proud member of Zeta Phi Beta Sorority, Inc.